

# OUTCOMES Second Edition

From the Classroom to the World

"The thing that sets the OUTCOMES books apart is that they focus on 'real life' conversations and grammar."

-Sheila Gordon-Schröder, Germany



If you are interested in...

SPEAKING, you should use OUTCOMES

VOCABULARY, you should use OUTCOMES

**GRAMMAR**, OUTCOMES is a fresh alternative



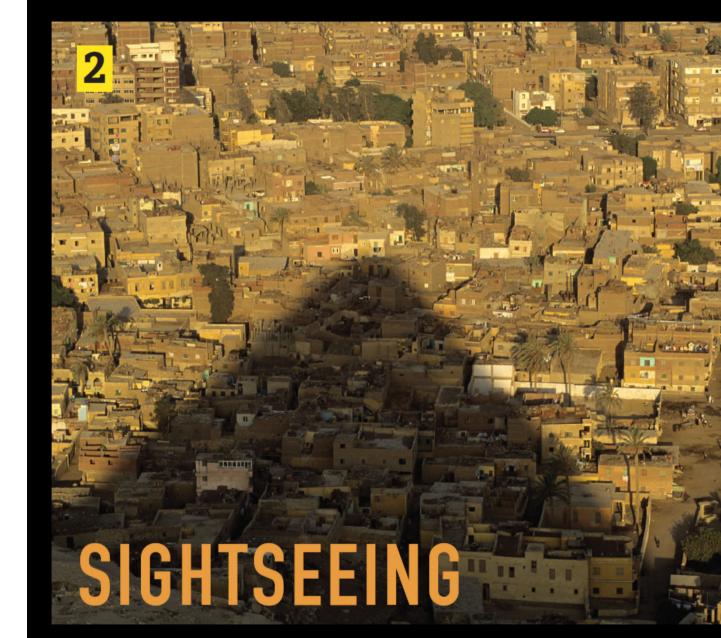
Why OUTCOMES is best for **SPEAKING** 

teaches real-world conversations
 variety- social, practical, academic, professional
 several opportunities for talk on every page
 full pronunciation syllabus



		IN THIS UNIT YOU LEARN HOW TO:	GRAMMAR	VOCABULARY	READING	LISTENING	DEVELOPING CONVERSATION
1 ENTERTAIN	MENT	talk about habits     describe films, books and music     politaly disagree with opinions     talk about pictures and art     tal stories and discuss plots	<ul> <li>Habits</li> <li>Adjectives and adverbs</li> </ul>	Describing films, music and books     Talking about pictures	Heard It all before	Films and the cinema     A guided tour of an     art gallery	Disagreeing politely
2 SIGHTSEE	ING page 14	describe buildings and areas in more detail     agree using synonyms     show people around your town or city     talk about feativals and carrivals     talk about future events in a variety of ways	Relative clauses     Talking about the     future	Buildings and areas     Festivals and     carnivals	Ten days at the Venice Carnival	Driving round Belgrade     Places to visit	Agreeing using synonyms
VIDEO 1: A Chinese artist in Harlem page 22 REVIEW 1: page	23 WRITING 1: Giving	advice page 150					
<b>3</b> THINGS YO	DU NEED	<ul> <li>talk about a wide range of objects</li> <li>describe what things are for</li> <li>check you undenstand what people mean</li> <li>use suffixes and peoplems better</li> <li>describe problems with things</li> <li>give advice and express regrets</li> </ul>	<ul> <li>Explaining purpose using so, if and to</li> <li>should and should have (should'ive)</li> </ul>	Useful things     Word families     How things go wrong	• I am Mr Trebus	Asking for things     Trying to get a refund	Explaining and checking
<b>4</b> SOCIETY	page 32	talk about the government and their policies     talk about how the economy is doing     respond to complaints     discuss social issues     comment on news stories     describe correlations	<ul> <li>so and such</li> <li>Comparatives with the, the</li> </ul>	The government, economics and society	Only connect	What do you think of your president?     In the news	Showing understanding     Commenting on news stories
VIDEO 2: Wood-powered car page 40 REVIEW 2: page 41 WRITING 2: Letters of complaint page 152							
5 SPORTS AND INTER	RESTS page 42	talk about what you do in your free time     talk about how fit you are     check you haard things correctly     talk about sport     comment on past events     describe accidents and injuries	<ul> <li>should(n't) have, could(n't) have, would(n't) have</li> <li>The present perfect continuous and simple</li> </ul>	Health and fitness     Sport     Injuries and accidents	<ul> <li>Sport – you've got to love it</li> </ul>	Unusual interests     The mad uncle	Checking what you heard
ACCOMMO		talk about places you have stayed in     express opinions and show surprise     discuss and deal with accommodation problems     better understand idiomatic language     talk about culture shock and settling in somewhere	Modifiers     have/get something     done	Where you stayed     Idioms	Emails from Hong Kong	<ul> <li>Did you go away anywhere?</li> <li>Accommodation problems</li> <li>Culture shock</li> </ul>	Negative questions
VIDEO 3: Capoeira - the fighting dance page 58 REVIEW 3: page 59 WRITING 3: A leafiet or poster page 154							
7 NATURE	page 60	talk about your experiences of different weather     talk about natural disasters     make stories more dramatic     talk about issues connected to animals and plants     talk about trends     use context to understand different meanings of     words	Narrative tenses     Participle clauses	Weather     Plants and trees     The different     meanings of words	Animias in the news	Experiences of extreme weather     Plant life	Making stories more dramatis
8 CRIME AN PUNISHME	D Ent	talk about crimes and what they involve     make comments and ask follow-up questions     express varying degrees of certainty     talk about prison and punishment     talk about trends and statistics	Showing degrees of certainty with modal verbs     Nouns and prepositional phrases	Crimes     Crime and     punishment     Trends and statistics	Rigs-rous policing brings down crime	Different kinds of crimes     Punishment or rehabilitation?	Comments and questions
	page 68						





NATIONAL GEOGRAPHIC LEARNING CENGAGE Learning

#### IN THIS UNIT YOU LEARN HOW TO:

- describe buildings and areas in more detail
- agree using synonyms
- show people around your town or city
- talk about festivals and carnivals
- talk about future events in a variety of ways

#### SPEAKING

- 1 Work in pairs. Discuss the questions.
- Do you know where this photo was taken?
  What do you think of the photo? Is there anything
- that surprises you about it?
- Change partners. Discuss the questions.
   What's the most famous place you've been to? Did
- It live up to your expectations? Why? / Why not?
   Where would you most like to visit? Why? What would you do there?
- Do you think the place where you live is a good tourist destination? Why? / Why not?



### CONVERSATION PRACTICE

13 With a new partner, have a conversation about places you've been to. If you haven't been anywhere recently, use the photos for ideas. Begin by using the guide below. Continue the conversation with comments, questions and responses. Then swap roles.

Student A	Student B
Ask If B went away in the holidays.	Say where you went.
Ask about or comment on the place.	
	Respond.

### CONVERSATION PRACTICE

14 Think of a crime you have heard about. Write down five key words. Swap them with a partner. They should think of two comments and questions such as those in Exercise 8. Then have the conversations together.





# Motivating texts chosen for the discussions that they generate





#### 1 Look at the photo. Work in pairs. Discuss:

- where you think the picture was taken and what It shows
- what the causes of this situation might be
- whether anything similar has happened anywhere that you know
- how possible it is that this could happen in your country in future
- 2 2 Watch the first part of a video about two Americans who are preparing for the collapse of the economy. Why are the following mentioned?
  - 1 supermarkets
  - 2 six or seven thousand dollars
  - 3 canned goods
  - 4 tollet paper
- 3 Compare your ideas with a partner.
- 4 You are now going to watch Scott describe his own preparations in more detail. Tell a partner three things you expect he will talk about.
- 5 Vatch the rest of the video. Are the sentences true (T) or false (F)?
  - Scott has very recently started growing wheat, corn and vegetables.
- 2 It takes his daughter about ten minutes to grind enough flour for one day.
- 3 To make beef Jerky, Scott dries the meat using hot water, a heat exchanger and an oid oven.

- 4 He believes that helping with the preparations makes his kids feel safe and protected.
- 5 Humans cannot survive more than two weeks without water.
- 6 He's using energy from the sun to help pump water out of a spring.
- 7 Scott has invented his own way of using wood to power his car.
- 6 Work in pairs. Discuss the questions.
- What is your impression of the two men and their lifestyle? Give reasons for your opinions.
- Are there any other things you'd need to get or do if you were preparing for the future in this way?
- Who's the most self-sufficient person you know? In what way?

#### UNDERSTANDING FAST SPEECH

7 Look at this extract from the video. To help you, groups of words are marked with / and stressed sounds are in CAPITALS. Pauses are marked //. Practise saying the sentence.

It's a LOT of WORK to HAND grind. / It's a lot EAsier to / um / PEdal it with a Bicycle // and SO we're GRINding THIS / toDAY / and we're gonna make BREAD from IT toMOrrow.

8 Listen to how Scott said this sentence. Now you have a go! Practise saying the extract again fast.



NATIONAL GEOGRAPHIC LEARNING





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- · what the causes of this situation might be
- whether anything similar has happened anywhere that you know
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- What is your impression of the two men and their lifestyle? Give reasons for your opinions.
- Are there any other things you'd need to get or do if you were preparing for the future in this way?
- Who's the most self-sufficient person you know? In what way?



## Outcomes is best for pronunciation:

 O Unique help with fast speech
 Full sound coverage at lower levels
 O Integrated pron practice at all levels with *natural examples*



"If you can't hear it, what's the point of learning it?"

### UNDERSTANDING FAST SPEECH

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## Integrated pronunciation practice with natural examples

CENGAGE

Learning<sup>\*</sup>

GEOGRAPHIC

#### 8 Put the words in order to make comments and questions. Add exclamation and question marks.

- 1 Was dreadful killed That's anyone
- That's dreadful! Was anyone killed?
- 2 been must've That you awful Were OK
- 3 anything no valuable they Oh take Did very
- 4 parents What thinking were dreadful That's the
- 5 Insured a What shame you Were
- 6 police Did you That's terrible report to the it
- 7 did Joking they know Do who it You're
- 8 must it's What awful through his going family be

#### PRONUNCIATION

- 9 Listen to the comments and questions in Exercise 8 and notice the intonation. Repeat them.
- 10 Work in pairs. Using the prompts below, take turns to start conversations. Respond to each prompt with a comment and a question. Continue each conversation for as long as you can, adding extra comments and questions.
  - 1 I had my camera stolen while I was on holiday.
  - 2 We got caught in the middle of a riot.
  - 3 We had our house broken into last night.
  - 4 I had my bag snatched in the street.
  - 5 Did you hear there's been a bombing in town?
  - 6 Did you read about that guy who was murdered near here?

The best for vocabulary...

### "The teachers really like the way that vocabulary is dealt with."

-Dave Lowe, Australia



# Different vocab that you need

### VOCABULARY Crimes

 Complete sentences 1-9 with the pairs of verbs. You may need to reverse the order of the words.

beaten – found doing – caught <del>got hold of gone</del> grabbed – came up to killed – went off raided – seized set – smashed stolen – broken into vanished – came back

- I got a phone call from the bank saying I'd <u>gone</u> \$1000 overdrawn. Someone must've <u>got hold of</u> my details somehow and used my card number.
- 2 I was \_\_\_\_\_ on camera and had to pay a €100 fine. I was only \_\_\_\_\_ about 65!
- 3 A local businessman was \_\_\_\_\_ dead in a park. Apparently, he'd been attacked and then \_\_\_\_\_ to death.
- 4 She went out to the shops and never \_\_\_\_\_. She just completely \_\_\_\_\_.
- 5 They made such a mess. They \_\_\_\_\_\_ shop windows, threw rocks at police and \_\_\_\_\_\_ fire to cars.
- 6 When we got back, we found the house had been . Fortunately, they hadn't \_\_\_\_\_ much.
- 7 I was standing outside the cathedrai and this guy me, \_\_\_\_\_ my bag and ran off.
- 8 Apparently, the police \_\_\_\_\_ this café near us and \_\_\_\_\_ 5 million dollars worth of ivory.
- 9 Luckily, there weren't many people around when the device \_\_\_\_\_\_\_ so no-one was \_\_\_\_\_\_, but it did a lot of damage.



## Think about how vocab is used Words and grammar

### VOCABULARY How things go wrong

 Match these items with the problems in bold in the sentences below.

a desk	jeans	shoes	a top
face cream	a kettle	a tablet	a watch
face cream	a kettle	a tablet	

- When it arrived and I put it on, it didn't fit.
- 2 When I took it out of the box, I found the screen was scratched.
- 3 When I tried to put it together, I realised it had a bit missing.
- 4 It was supposed to be for sensitive skin, but it gave me spots.
- 5 When I filled it the first time, I realised it had a leak.
- 6 I only wore it for a week and the strap came off.
- 7 They fell apart after a month. The soles came off!
- 8 When I got home and tried them on I realised the back pocket was ripped.

#### PRONUNCIATION

- Listen to the sentences and repeat them. Notice how words can link around pronouns.
- 3 Take turns to think of two more items that can have one of the problems in Exercise 1. Tell your partner the items you are thinking of. Can your partner guess the problem they might have?

A: A boat and a pipe can have this problem.

B: OK. They can both have a leak.



## Texts and frequent words

CENGAGE Learning

NATIONAL GEOGRAPHIC LEARNING

### FOOD, FRIENDS, FAMILY

Flicking through the channels last night trying to find something that wasn't MasterChef (apparently there are versions in 40 countries now!), I came across the animated film, Ratatouille. I've seen it before, but I'd say it's the best ever film about food, so I watched it again and realised it sums up what this blog's about.

If you haven't seen it, the film's a rags-to-riches tale of how a rat becomes a chef in a top Parisian restaurant – silly I know, but bear with me.

The rat has to defeat two rivals. On the one hand, there's the head chef who has plans to use the name of the restaurant to brand frozen fast food. He represents the food industry – processed, cheap, inauthentic. On the other hand, we have the painfully thin food critic writing his reviews with a view to finding fault and roasting reputations. He essentially represents what I call the <u>Masterchefisation</u> of cooking, where drama is created out of **subtle**, not to say non-existent, differences.

The thing is, when it comes to taste, subtleties are actually lost on the vast majority of us. You'll remember my amusement in a previous post at research which showed most people in doubleblind tests thought cheap wine tasted better than ridiculously expensive ones. I also came across this research that showed even prizes judged by **so-called** experts turn out to be completely **random**. The same judges assess the same wines differently every time. But of course, if you say something's a prize winner or it costs a lot, people do believe it tastes better (see here for some research) and that's what *MasterChef* is all about: it suggests taste is all about expense and **fancy** technique, so if you don't cook your potato three different ways, using £1000 worth of kitchen equipment, it's essentially inedible.

Honestly, the other day I saw a chef reject one of the competitor's dishes, not because it was semi-cooked, but because the tiny spots of sauce around the edge of the plate were unevenly spaced apart. 'I can't possibly serve that to my customers – start again!' and he **chucked** it in the bin. And this in a country where the number of food banks providing free food for the poor has doubled in the last two years!

Which brings me back to Ratatouille and the key scene, which, in contrast to MasterChef, always fills me with joy. (Spoller alert for those who haven't seen it.) The miserable food critic has come to the restaurant to pass Judgement on the new chef (the rat!). How on earth will they impress him? The little chef prepares a dish of ratatouille, shocking the other cooks, who are convinced the critic will destroy them because ratatouille is such an unsophisticated dish – essentially vegetable stew. But on tasting the first mouthful, the critic is transported back to his childhood. He remembers coming home upset because he'd fallen over. His mother sits him down and places a plate of ratatouille before him. It's fresh, it's tasty, but more than anything, it's the taste of comfort and of a mother's love. The critic smiles.

The memories we collect connected with food and meals are so much more valuable and real than technique and expense. They say, 'you are what you eat', but I'd say we're the *memories* of the food we eat. Anyway, let me know what you think. Do you agree? Have you got any memories connected with food?

PREVIOUS POSTS granny's apple pie; first picnic of the year; other names for the children's menu; simple stews



Come on! He could be a top chef!





# Training students what to look for

#### UNDERSTANDING VOCABULARY

#### Prefixes

In the article, the author mentioned *non-existent* differences and a *semi-cooked* dish.

We make lots of words by using prefixes like non- and semi- before a root word. They modify the meanings of the words they are added to. For instance, non-existent differences are ones that don't exist, while a semi-cooked dish is not completely cooked.

#### 6 Complete the definitions with these prefixes.

			mis multi	non out	over pre	pro re	semi super
	1	many	– as in	cult	ural or	ling	ual
	2	no lor	nger – as I	n	-soldier of	r	president
	3		gly – as in _inform th		anage a s	ituation	or
	4		or better t etitor or _				а
	5	too m	uch – as I _do It	n	stay your	welcome	or
	6	not-	as in	stick p	oan or	exis	tent
	7		site – as ir _qualified		bey an or	der or	
	8	befor	e – as In _	wa	ar or	heat t	ne oven
	9	again book	– as in	play	a game o	r	read a
	10		– as in		fessional	or	
	11		our of – as democra			d or	
	12	extre	mely – as	in	-fit or a _	po	sh hotel
7	Work in pairs. Challenge each other to think of another example for each prefix. Your partner should put their word into a sentence. A: pre-						
	B:	I buy	a lot of pr	e-cooked	meals.		



## **Enhanced Vocabulary Builder**

- $\circ~$  online as part of the dedicated website
- $\circ$  pdf version following spreads
- $\circ$  frequent words
- phonetic script
- 'teacher' explanations
- $\circ~$  collocations and examples
- searchable database with access to all the examples in the series
- word grammar exercises in VB and workbook



# A fresh approach to grammar



#### GRAMMAR

10 Look at these sentences from the radio show. Then work in pairs to answer the questions below.

#### should and should have (should've)

- a He should have checked the shoes at the point of sale.
- b Clearly, Fei shouldn't have been treated like that.
- c You should start from the view that they do have a valid point.
- d All companies should see complaints in this way as a gift.
- Which of the sentences give general advice or suggestions?
- 2 Which show a criticism or regret about a past action?
- 3 How are the two forms different?
- G Check your ideas on page 170 and do Exercise 1.
- 11 Work in pairs. Use should / should've to say what advice you would give to:
  - 1 Fel.
  - 2 the shoe company.
  - 3 assistants working in a shoe shop.
- 12 Use should / should've to add criticism, advice or suggestions to sentences 1-5.

It's your birthday today? You should have told me earlier. We should go out and celebrate!

- You're never going to get anyone to buy that car.
- 2 We were stupid to have moved here!
- 3 It's your fault we haven't got any money.
- 4 Don't blame me for the fact your life is a disaster!
- 5 The country's a mess!

#### SHOULD AND SHOULD HAVE (SHOULD'VE)

We use should (not / never) + verb to give general advice, suggestions or criticism about a present situation.

You should see complaints as an opportunity to improve. We should never give terrorists what they want.

We should go and try that new pizzeria that's just opened round the corner.

We use should (not / never) + have + past participle to show a criticism or regret about a past action.

He should have / should've checked the shoes at the point of sale.

They shouldn't have parked here. They've blocked me in.

#### Exercise 1

Complete the two dialogues with the correct form of should and the verbs in brackets.

- A: You 1 bowling with us. We had a great time. (come)
- B: Well, you 2 me so late. I couldn't rearrange things. (tell)
- A: I know, Sorry, Maybe we <sup>a</sup> next week sometime. (go)
- A: The neighbours kept me awake last night again.
- B: Really? Maybe you <sup>4</sup> \_\_\_\_\_\_ them next time. (report)
- A: I have already, but the police didn't want to do anything.
- \_\_\_\_\_\_ them at least. (come and warn) B: They <sup>5</sup>
- A: I guess they felt they had more important things to do.
- B: Did you tell them how often it's happening?
- A: Not really. Maybe I 6\_\_\_\_\_\_ so calm when I spok to them. (be)
- B: Yeah, maybe.

A: I don't know. Maybe we 7 . (just move) B: Yeah, but you . . It's just wrong! (have to)

#### DID YOU KNOW?

Use should be -ing to refer to a current unfinished situation. Stop distracting me. We should be working not chatting.

Use should have been -ing to refer to an unfinished / interrupted action in the past.

It was his own fault he crashed. He shouldn't have been driving so fast!

#### Exercise 2

#### Choose the correct option after should.

- The new system has been a disaster. We should have tested / have been testing it properly before we introduced it.
- 2 With so much unemployment, the government shouldn't cut / be cutting jobs like it is.

#### COMMON MISTAKES

We should to go. We're late.

I should travelling be travelling there now, but I missed my bus. He should took have taken it back to the shop sooner. They should of have had it fixed by a professional. Always follow should with a form of the infinitive (without to).

#### Exercise 3

#### Rewrite the sentences, correcting the mistake in each.

- 1 I'm sorry it's a bit late. I should rang you earlier, but I forgot.
- 2 They should of try to sort it out instead of blaming me.
- 3 When you take it back, you should to ask for some kind of compensation.
- 4 I sometimes think I should never go to university because I didn't enjoy it much and I have a huge debt now.
- 5 It's terrible I have to work tonight. I should celebrating my birthday with my friends!

Clear context Guided **discovery** Plenty of **practice** Flow front and back Great **OUTCOMES** 



# Universally acclaimed writings sections

# Everything that makes **Outcomes** great



### 6 WRITING Reports

#### WRITING

- Read the introduction to a report about public transport and car use and then the list of its main findings. Discuss the questions in pairs.
- What do you think the statistics would be if the report was about your city or area?
- Considering the aim of the council, which of the statistics do you think is good news and which is bad? Why?
- · What action would you recommend to the council?
- Read the summary of the findings and complete the text with these words.

examples	interviewed	mentioned	respondents
factor	long	minority	vast
favourably	majority	rated	widely

#### INTRODUCTION

The survey that led to this report was conducted with people in the Northsea area. It aimed to find out how people travelled and the reasons for their choices, with a view to the council developing policies to discourage car use.

#### Main findings:

- 75% use the car as their main form of transport.
- In the previous month, four out of five people had used some alternative – train, bus, bike, motorbike or (electric) taxi.
- 90% said they would be willing to use alternative transport to the car.
- 83% of journeys by public transport were by bus.
  Only one tenth of those surveyed felt public transport
- provision was good or very good.
- The main reasons cited for not using public transport were cost and inconvenience.

#### SUMMARY OF FINDINGS

Most <sup>2</sup>\_\_\_\_\_\_ had used buses, and the <sup>3</sup>\_\_\_\_\_\_ said they would use them more often if they were cheaper and more convenient. <sup>4</sup>\_\_\_\_\_\_ of inconvenience that were <sup>3</sup>\_\_\_\_\_\_ on numerous occasions were the lack of timetable information and buses running infrequently and failing to connect with other routes.

Even though bus travel actually compares <sup>6</sup>\_\_\_\_\_\_ to car travel, cost-wise, the perception of the <sup>7</sup>\_\_\_\_\_\_ majority of people <sup>8</sup>\_\_\_\_\_\_\_ was that it was more expensive. Interestingly, those using the train <sup>9</sup>\_\_\_\_\_\_ it highly, **despite** it being more expensive than the bus. This suggests comfort is also a <sup>10</sup>\_\_\_\_\_\_\_.

#### RECOMMENDATIONS

If the council is to encourage less car use, it clearly needs to develop bus services. It should improve timetabling and make information more "1\_\_\_\_\_\_ available, for example through a website. In the short term, a campaign to raise awareness of the relative costs of buses and cars – as well as increasing parking fees in the centre – could help. **However**, to make a real difference, the council needs to invest in new buses in the <sup>12</sup>\_\_\_\_\_\_ term to increase frequency and comfort.



- What extra information is included in the report outside the main findings of the survey?
- Do you think the summary is a fair summary of the main findings? Why? / Why not?
- Do you agree with the recommendations?

#### GRAMMAR

#### be to

#### In the report, you read:

If the council **is to** encourage less car use, it clearly needs to develop bus services.

be to + infinitive (without to) is often used with *if*-clauses to show a desired future result. Negatives are formed as *is not* to or *isn't* to. The main clause shows what must be

done first, using need / must / have to, etc. We must do something now if the situation is not to deteriorate further

- 4 Write sentences with if, be to + infinitive (without to) and need, etc., using these ideas.
- the government / win the next election / change their policies now.
- 2 we / Improve our marketing / boost sales.
- 3 we / reduce crime / increase the number of police.
- 4 the company / reduce its debts / not go bankrupt.
- 5 the council / build more cycle lanes / encourage more people to cycle to work.
- 6 discourage waste / the government / introduce a tax on the amount of rubbish people throw away.

#### **KEY WORDS FOR WRITING**

while, despite, however, even though Despite this can be used instead of however, and despite the fact that can be followed by a clause. Despite the fact that I told him not to, he took the car. However can also come in the middle of a sentence.

However can also come in the middle of a sentence. Cars are expensive to run. There are, **however**, ways to save.

- 5 Look at the words in bold in the report on page 160. Then discuss the questions in pairs.
- 1 Which word contrasts an idea with an idea in the previous sentence?
- 2 Which three words help to link two parts of a sentence?
- 3 Which two words could be swapped round?
- 4 Which word is followed by a noun / -Ing form?
- 5 Where are the commas in the sentences with words in bold?

- 6 Choose the correct words. One or two are correct in each sentence. Cross out any incorrect words.
  - While / Despite / Even though student numbers fell this year, the school is confident it can grow in the future.
  - 2 Most students were satisfied with their classes, even though / despite / however there was a lot of noise from ongoing repair work.
- 3 The school doesn't have enough resources. However / While / Despite this, the teachers do an excellent job.
- 4 Profits were down last year, despite / however / even though having more students.
- 7 Rewrite the sentences using the words in bold so that your sentences mean the same.
  - Despite the government investing in buses, most people still prefer to travel by car. even though
  - 2 While the cost of air travel to passengers has been failing, the cost to the environment has increased. however
  - 3 Most people rated the service as poor. However, the majority also praised the quality of the food. while
  - 4 Things have improved, but we're still struggling. despite

#### PRACTICE

8 You are going to write a report on improving public services in your area. First, complete the findings below with what you imagine the statistics are for your area. Then compare with a partner.

#### MAIN FINDINGS

\_\_\_\_\_% of people use private instead of public health services.

\_\_\_\_% visited their local hospital or clinic in the past year.

\_\_\_\_% of those who saw a doctor required no treatment.

\_\_\_\_\_ out of \_\_\_\_\_ people are currently considered overweight.

\_\_\_\_% of respondents felt public health was good or very good.

tenth(s) of people could get an

appointment with their doctor within 48 hours. The main reasons for using private healthcare were

and \_\_\_\_\_.

9 Write an introduction to the report to explain the survey and its purpose. Then write a summary and analysis based on the statistics you wrote. Finally, write a conclusion about how things could be improved.



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# OUTCOMES

## Real situations, real language, real outcomes

# Keep in touch

www.facebook.com/hughdellarandrewwalkey

hugh@lexicallab.com

