| Minimum System Requirements | | |
|---|---|---|
| **Online Coach** | | |
| | **Windows** | **Mac** |
| **Operating System** | **Windows XP® Professional with SP2, Windows Vista Business or Enterprise Edition** | **OS 10.2.6+** |
| **RAM** | 512 MB RAM (1GB RAM for Vista) | 512 MB RAM |
| **Screen Display** | 1024 x 768 resolution, support for DirectX 9graphics and 8 MB of graphics memory (32 MB for Vista) | 1024 x 768 resolution, thousands of colors display |
| **Audio** | SoundBlaster PCI/AC97 compatible sound device with DirectSound support (if a second soundcard is present, it must be disabled) | Integrated Soundcard |
| **Hard Drive Space** | **300 MB for single user (add 100 MB for each additional user), plus library space:**<br><br>**Library—_Inside_**<br>Level C—296 MB<br>Level D—446 MB<br>Level E—436 MB<br>1.17 GB for combined installer | **Library—_Edge_**<br>Level A—284 MB<br>Level B—407 MB<br>Level C—482 MB<br>1.11 GB for combined installer |
| **Internet Connection** | Bandwidth T1 or better; Direct connection to Port 443 open without proxy to our website for both uploads and downloads; 10/100 MB Ethernet LAN port (minimum) | |
| **Ture Type Fonts** | Arial, Comic Sans MS, Courier New, Georgia, Times New Roman, Trebuchet MS, Verdana | |
| **Additional Software** | **QuickTime 6.0 or higher** (downloaded for free from www.apple.com/quicktime) | |
| **Headsets** | **Recommended model:**<br>Andrea Electronics Model NC-185;<br>(Contact NGSP Customer Service; ships with adapter)<br>**Other compatible models:**<br>Abeier Model ACL-109M (email sales@abeier.com)<br>Labtec Stereo 332, Axis 302 (call 800-732-3054)<br>**Adapters:**<br>USB adapter and available USB port required for Mac and Vista<br>Andrea Electronics USB Adapter (go to: www.andreaelectronics.com) | |